



4105 Fieldstone Rd., Champaign, IL 61822 Ph: (217)352-1913 Fax: (217)352-6799

Hours: Monday-Friday 8:00 am – 5:00 pm CST

Service Repair Checklist

Customer Address

Return Address (If Different From Customer Address)

Name _____ Name _____

Address _____ Address _____

City _____ State _____ Zip _____ City _____ State _____ Zip _____

Day Phone _____ Evening Phone _____ Day Phone _____ Evening Phone _____

Mailing instructions: Ship repairs to Horizon Hobby Distributors Parcel Post ,UPS, or FED X prepaid and insured. COD packages will not be accepted.

Is equipment under warranty? Yes _____ No _____
If yes, please attach a copy of dated sales receipt to the back of form.

Has this equipment ever been in the Horizon Service Center for the same problem? Yes _____ No _____
If yes, please attach a copy of the Service Center workorder to the back of form.

Payment Method: Money Order _____ Mastercard _____ Visa _____

*DO NOT send cash payment method is only by credit card or money order. Payment by personal check or COD is not accepted

Credit card number _____ Expiration Date _____

Authorized Signature _____

Return Shipping Method: UPS ground _____ UPS blue _____ UPS red _____ Other _____

Note: Customer pays the actual shipping cost incurred.

Packing List: (List everything returning for service)

Special instructions on work desired or on specifically known problem. Use the back of form for more space.

Customer Signature _____ Date _____